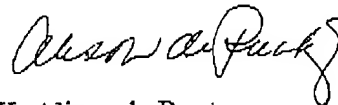


Remarks

Claims 38, 48, 52, 54-56, 58, 63, 65, 71-75, and 85-94 are amended herein and Claim 95 is added herein to recite subject matter that Applicants regard as the invention in the present application. It is believed that the present Claims 38-74 more clearly set forth a kiosk-based system, by way of which access is provided to a health services and information system, support for which can be found in the specification on page 3, lines 21-27, for example. Additionally, it is believed that the present Claims 75-94 more clearly set forth a method of operating a kiosk-based system that comprises providing access to such a health services and information system, for example. New Claim 95 sets forth recitations that further describe providing access to such a health services and information system. Such a health services and information system is a source of information that is not specific to the user, i.e., is other than the user information described in the specification on page 14, lines 29-30. The recitation of a health services and information system is merely a recitation of what was previously in the claims, such that it affects no narrowing of the claims. No new matter has been added by virtue of these amendments.

Claims 38-95 define novel and non-obvious subject matter of the present invention. Therefore, an early notification that the application is in condition for allowance is earnestly solicited.

Respectfully submitted,



K. Alison de Runtz
Attorney of Record
Reg. No. 37,119

Parsons Hsue & de Runtz LLP
655 Montgomery Street, Suite 1800
San Francisco, CA 94111
(415) 318-1160
(415) 693-0194 (Fax)

FAX RECEIVED
JUN 19 2003
GROUP 3700

Attorney Docket No.: CSIN.005US0

Application No.: 09/549,451

F